



GTWorks is Mayor David R. Mayer's weekly newsletter that informs residents of the current projects and events happening in Gloucester Township.

From Police Department to Public Works to Department of Recreation, we want you to stay In the Know of the latest news in our community!

April 22, 2021



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Meet Your New Automated Web Assistant

Check out a new feature on our website!



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Message from GTPD

Thank you to everyone who attended Pizza With Police



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Happy Earth Day!

Recycle right this Earth Day by downloading the free Recycle Coach App

Municipal Building Opening April 26

Message from Mayor David Mayer:

"Dear Residents! I know the past year has been difficult for all of us. Throughout the pandemic, municipal employees have been on-site conducting business with the public virtually. I'm happy to say, as of Monday, April 26th, 2021, the Municipal Hall, Department of Public Works, and the Recreation Center are open to the public. Please note Court will not be operating in-person just yet but will still continue operations remotely. Please continue to follow all the recommended health precautions while inside; and do not hesitate to reach out to my office should you have any questions or concerns!

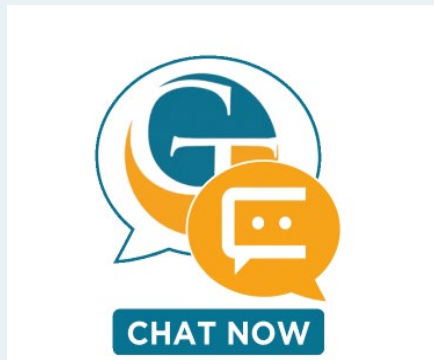
Gloucester Township is happy to welcome you back!"



GLoucester TOWNSHIP
JOIN THE EXCITEMENT

Gloucester Township Launches Automated Web Assistant for Township Website

CITIBOT



CITIBOT

Mayor Mayer announced the launch of a new feature to its customer service platform, Citibot. Citibot now includes an accessible, fully integrated web chat assistant to help automate customer service for the Township's website visitors. The chatbot was launched in partnership with Citibot, the leading provider of interactive chat solutions for local government. The Township previously launched its text-based version of Citibot in August 2018.

Citibot Web Chat is a built-in web assistant that integrates with the municipal website and interacts with visitors to make it easier for them to get quick answers to questions, submit service requests, and directly contact staff. Developed leveraging the latest AI-driven chatbot technology, machine learning and natural language processing, Citibot Web Chat is able to handle the day-to-day needs of government and residents and also has a specific capability to respond to COVID-19 questions and needs.

Gloucester Township's Citibot Web Chat assistant can be found on the Township's website where both desktop and mobile users will notice the feature on the bottom right section of their browser window. Clicking on the icon launches a chat window, greeting residents and prompting them to enter their questions or service requests.

"Government websites are rich with content, which makes it hard for some residents to quickly find the information they need," said

Bratton Riley, CEO of Citibot. "We're excited to launch Citibot Web Chat with Gloucester Township to help provide a better web experience while improving efficiency and customer service. We can have an interactive chat on our favorite vendor's website as opposed to being on hold or waiting for an email response. Now we can do the same with our local government's website."

Gloucester Township is among the first municipalities in the country to implement Citibot Web Chat.

"Communication expectations are always growing, and local governments need to make sure residents can reach their administration quickly using communication channels they prefer. Today we are excited to be able to offer one more convenient feature to simplify web browsing for our residents even further. The Citibot automated website chat feature provides our community with an additional platform to get in contact with Gloucester Township quickly and efficiently," said Mayor David Mayer.

To start a conversation with Citibot's text message service, residents of Gloucester Township can text the word "Hello" to (856) 644-6414. Citibot immediately responds with a short greeting explaining the ways residents can use the service.

Go to [GloTwp.com](https://www.gloctwp.com) to see Web Assistant in action!

Message from Gloucester Township Police:

Thank you to all who attended our Gloucester Township Police Pizza With Police this afternoon! Also a big thank you to our friends at Villa Russo Pizzeria for hosting us!

We had an excellent turnout, and it was great to see and speak to our wonderful Gloucester Township, New Jersey residents!



PLANT SALE

presented by
CAMDEN COUNTY BOARD OF COMMISSIONERS
and the
CAMDEN COUNTY CERTIFIED GARDENERS

SATURDAY, MAY 1ST • 10AM-2PM
MONDAY, MAY 3RD • 10AM-1PM
TUESDAY, MAY 4TH • 10AM-1PM
WEDNESDAY, MAY 5TH • 10AM-1PM
(WHILE SUPPLIES LAST)

LAKELAND COMPLEX - GREENHOUSE
508 LAKELAND ROAD, BLACKWOOD

- **FLOWERS, VEGETABLES AND HERBS FOR SALE**
- **TREE SAPLING GIVEAWAY**
- **PLANT CLINIC ONSITE**
CERTIFIED GARDENERS WILL BE AVAILABLE TO ANSWER ALL OF YOUR GARDENING QUESTIONS
- **NO CHECKS OR CREDIT CARDS - CASH ONLY**
- **MORE INFORMATION VISIT: CAMDENCOUNTY.COM**

camden county
OFFICE OF SUSTAINABILITY
Making It Greener, Together

Get Connected



CamdenCountyNJ
www.CamdenCounty.com

Save The Date!

Presented by Camden County Board of Commissioners and the
Camden County Certified Gardeners.

- FLOWERS, VEGETABLES AND HERBS FOR SALE
- TREE SAPLING GIVEAWAY
- PLANT CLINIC ONSITE CERTIFIED GARDENERS WILL
BE AVAILABLE TO ANSWER ALL OF YOUR GARDENING
QUESTIONS
- no checks or credit cards – CASH ONLY



**ALL NEW JERSEYANS
AGE 16+ ARE ELIGIBLE
FOR VACCINATION**



➔ covid19.nj.gov/vaccine



COMMUNITY SHRED DAY

SATURDAY, MAY 15, 2021

8:00 AM – NOON

PUBLIC WORKS BUILDING
1729 ERIAL ROAD



Come to the Public Works building on Saturday, May 15, and bring your papers to be shredded. An operator will move the bins to a mobile shredding unit where your material will be destroyed before your eyes.

100% of the shredded paper is recycled!

There will be also a Shred Day on October 23rd.

Let's Keep In Touch!

As your Mayor, I'm eager to hear from you should you have questions or concerns; so please do not hesitate to call my office at (856) 374-3514 or email me at dmayer@glotwp.com

I'd like to thank you for choosing our beautiful Gloucester Township your residence and for making our community a great place to live, work and play!

Sincerely,



GLoucester TOWNSHIP
JOIN THE EXCITEMENT

Happy Earth Day!



Happy Earth Day! Make sure to recycle right this Earth Day with the free RecycleCoach app. It's easier to recycle when you have an app to help you do it, use the "What Goes Where" search tool to sort your waste correctly.

To get the app, click [here](#).

Sort Your Waste Correctly This Earth Day!

